# Revista de Administración Pública

## Presentation

Information and Communications Technologies (ITC's) are clearly one of the factors that have transformed the population's actions and behaviors, their massive use is present in different ways and situations: at working places, at school, banks and financial centers as well as in our homes.

Population uses ITC's in their different activities and with endless purposes, one of which is requesting information and services from the government, thus giving birth to "Electronic Government" who answers to these social demands modernizing administrative processes within the government's own institution.

This is a constant transformation. Computing evolves into informatics, this then to digitalization, and this last into Information and Telecommunication Technologies that are slowly and systematically adopted by the government; obviously Internet is the medium by which it is possible to deliver information and government services, comprising an exclusive suffix for identifying the government pages: suffix "gob".

Since more than 20 years ago, in the National Institute for Public Administration (INAP), activities that gather the public administrators of the three branches of public power and of the three government orders in the use and exploitation of ITC's towards their institutions, have been performed.

Regarding professionalization, some subjects such as Virtual Systems and Applied Informatics for Public Administration have been taught at a Public Administration Master's level since its first generation; Government's Informatics for High Management specialty, has even designed a Masters in Government Informatics with contents in the area of Public Sector Technology for Administrators, besides conferences, seminars and workshops in various forums such as "TIDAP" (Information Technologies in Public Administration).

It worth's mentioning that number 99 issue of the Public Administration Magazine (RAP) from 1999, was devoted to informatics development in public administration, where experts in such topic, academicians and professionals of informatics area, portrayed their experiences and conclusions over informatics. ITC's as any technology, permanently evolves, for such reason, this 116 RAP's issue reviews advances in this matter over the last 10 years.

The National Institute for Public Administration has performed several activities regarding this topic, among which are: the presentation of the "INAP and New Technologies" conference within the SAP (systems, applications and data processing by its German acronym) Congress; Institutional Web page www.inap.org.mx has been updated in its contents and management, and in the same way the Virtual Education Center for Public Administration (CEVAP) in August this year, started with the Permanent Seminar "New Metropolitan Realities" with live broadcasting to fourteen locations in the State of Mexico and Metropolitan Zone of Mexico City, with 660 online students, who reinforced the knowledge by means of the access to platform LMS (Learning Management System) created by the INAP, which Integrates the elements of the teaching-learning process, such as e-reading, e-watching, e-understanding, e-listening, e-doing and e-checking.

INAPtv, has been equipped as another technology tool that immediately allows the release of public administrative knowledge; this program started by transmitting world wide the Lecture on the Public Administration World Day, given by the Public Function Secretary, CP Salvador Vega Casillas.

We, at the National Institute for Public Administration know and acknowledge the new technologies short life, programmed obsolescence, thus approaching this topics shall become "a permanent task" that shows the Mexican government advances for offering better services through new technologies to a demanding population.

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